



## MO HealthNet HELP ON-LINE TRAINING CONFERENCES FOURTH QUARTER - 2009

### Description

The MO HealthNet Division (MHD) provider education staff can provide interactive training to providers at their office location using the Internet and telephone conference lines. The presentations are relatively short and are usually limited to 60 to 90 minutes in length.

**Providers should be certain the training session they are requesting matches their provider type.**

The online help training conferences can be for an individual or for a group up to ten (10) connections. However, each registration is limited to one telephone dial-in and one (1) Internet connection. If more than one (1) person at a provider location is participating, the phone and Internet connection must be shared by all participants at the location. If you intend to use a speaker phone, you must ensure that there will be minimal background noise and conversation.

**The provider must have access to the Internet and must be using a current browser program (Internet Explorer 5/6/7 or Netscape 5 or higher, that is Windows Vista compatible).**

### Scheduled Training Sessions

Scroll to the following pages for a list of scheduled training sessions for specific provider types. You can ask to be included in a session by clicking onto the date of the session you wish to participate or by sending an E-mail to [mhd.provtrain@dss.mo.gov](mailto:mhd.provtrain@dss.mo.gov). In either E-mail, you need to include the **name of the participant(s), name of provider, National Provider Identifier (NPI), the date and time of the session, a phone number where we can reach you on the day of the session and your E-mail address.** You will be notified by E-mail of confirmation with special instructions prior to the date of the session. You will also be notified if space is not available.

**If you have specific questions that you would like to have addressed during your training, please include them with your registration.**

### Individual Training Sessions

The MO HealthNet on-line training conference can also be offered to providers outside the scheduled dates on the next page. If you are interested in this option, please call 573/751-6683 or send an E-mail to [mhd.provtrain@dss.mo.gov](mailto:mhd.provtrain@dss.mo.gov)

To be included in or to schedule an on-line training conference, please see instructions on the previous page. Maximum of 10 individuals/Internet connections are allowed at one time. **The times noted below are Central Time.**

### **Scheduled training opportunities for October**

The subject of each session below is general electronic claim filing through the MO HealthNet Web portal at [www.emomed.com](http://www.emomed.com).

<b>DATE</b>	<b>PRESENTATION TITLE</b>	<b>TIME</b>
Thursday <a href="#">October 1, 2009</a>	<b>Personal Care &amp; Homemaker Chore –</b> Billing only	2:10 P.M. to 3:30 P.M.
Tuesday <a href="#">October 6, 2009</a>	<b>Medical Clinics &amp; Physicians –</b> Completing Electronic Medicare Part B Crossover Claims	2:10 P.M. to 3:30 P.M.
Wednesday <a href="#">October 7, 2009</a>	<b>Outpatient Hospital –</b> Filing Medication / Pharmacy Claims	2:10 P.M. to 3:30 P.M.
Tuesday <a href="#">October 13, 2009</a>	<b>Medical Clinics &amp; Physicians –</b> Filing Injection/Pharmacy Claims	2:10 P.M. to 3:30 P.M.
Wednesday <a href="#">October 14, 2009</a>	<b>Inpatient Hospital -</b> Completing Electronic Medicare Part A Crossover Claims	9:10 A.M. to 10:30 A.M.
Thursday <a href="#">October 15, 2009</a>	<b>Nursing Home –</b> Room & Board	9:10 A.M. to 10:30 A.M.
Wednesday <a href="#">October 21, 2009</a>	<b>Speech / OT / PT – general billing</b>	2:10 P.M. to 3:30 P.M.
Wednesday <a href="#">October 28, 2009</a>	<b>Nursing Home –</b> Medicare Part A and Medicare Part B of A Crossover	9:10 A.M. to 10:30 A.M. <b>OR</b> 2:10 P.M. to 3:30 P.M.

### **Scheduled training opportunities for November**

<b>DATE</b>	<b>PRESENTATION TITLE</b>	<b>TIME</b>
Tuesday <a href="#">November 3, 2009</a>	<b>Inpatient Hospital –</b> Completing Electronic Medicare Part C Claims	2:10 P.M. to 3:30 P.M.
Wednesday <a href="#">November 4, 2009</a>	<b>Personal Care &amp; Homemaker Chore –</b> Billing only	2:10 P.M. to 3:30 P.M.
Tuesday <a href="#">November 10, 2009</a>	<b>Federally Qualified Health Centers (FQHC) –</b> Women's Health Services Program	9:10 A.M. to 10:30 A.M.
Tuesday <a href="#">November 10, 2009</a>	<b>Ambulance –</b> General Claim Filing and Part B Crossover	2:10 P.M. to 3:30 P.M.
Tuesday <a href="#">November 17, 2009</a>	<b>Medical Clinics &amp; Physicians –</b> Filing Medicare Part C Professional Claims	9:10 A.M. to 10:30 A.M.
Tuesday <a href="#">November 17, 2009</a>	<b>Outpatient Hospital –</b> Completing Electronic Medicare Part C Claims	2:10 P.M. to 3:30 P.M.
Wednesday <a href="#">November 18, 2009</a>	<b>Optical –</b> General Claim Filing and Part B Crossover	9:10 A.M. to 10:30 A.M.
Wednesday <a href="#">November 18, 2009</a>	<b>Psychology/Counseling –</b> Billing only	2:10 P.M. to 3:30 P.M.
Thursday <a href="#">November 19, 2009</a>	<b>Psychology/Counseling –</b> Documentation	2:10 P.M. to 3:30 P.M.

To be included in or to schedule an on-line training conference, please see instructions on the first page. Maximum of 10 individuals/Internet connections are allowed at one time. **The times noted below are Central Time.**

**Scheduled training opportunities for December**

<b><u>DATE</u></b>	<b><u>PRESENTATION TITLE</u></b>	<b><u>TIME</u></b>
Tuesday <a href="#">December 1, 2009</a>	<b>Medical Clinics &amp; Physicians –</b> Completing Electronic Medicare Part B Crossover Claims	2:10 P.M. to 3:30 P.M.
Wednesday <a href="#">December 2, 2009</a>	<b>Nursing Home – Room &amp; Board</b>	9:10 A.M. to 10:30 A.M.
Wednesday <a href="#">December 2, 2009</a>	<b>Home Health – General Billing</b>	2:10 P.M. to 3:30 P.M.
Tuesday <a href="#">December 8, 2009</a>	<b>Medical Clinics &amp; Physicians – Filing</b> Injection/Pharmacy Claims	2:10 P.M. to 3:30 P.M.
Wednesday <a href="#">December 9, 2009</a>	<b>Inpatient Hospital – Completing</b> Electronic Medicare Part C Claims	9:10 A.M. to 10:30 A.M.
Thursday <a href="#">December 10, 2009</a>	<b>Durable Medical Equipment – Medicare</b> Part B Crossover	9:10 A.M. to 10:30 A.M. <b>OR</b> 2:10 P.M. to 3:30 P.M.
Tuesday <a href="#">December 15, 2009</a>	<b>Medical Clinics &amp; Physicians – Filing</b> Medicare Part C Professional Claims	2:10 P.M. to 3:30 P.M.
Wednesday <a href="#">December 16, 2009</a>	<b>Psychology/Counseling – Billing only</b>	2:10 P.M. to 3:30 P.M.
Thursday <a href="#">December 17, 2009</a>	<b>Psychology/Counseling –</b> Documentation	2:10 P.M. to 3:30 P.M.